

Pre-paid Funeral Plan information



14th December 2021

If you have a Heart of England Co-op Pre-paid Funeral Plan you will be receiving a letter from us in the coming days explaining about changes being introduced by the Financial Conduct Authority in July 2022.

These changes will mean that all Pre-paid Funeral Plan providers will need to be registered with the Financial Conduct Authority and abide by new regulation.

When you receive this letter please read through the details carefully and call, write or e-mail us if you have any questions whatsoever. If you are satisfied with the content please complete and post back the Return Slip as soon as possible.